MARBLE ARCH
LONDON

A Year in the life of the Marble Arch Street Team

Published September 2019

The Marble Arch Street Team has completed their third year of operation. Recognised as a supportive and welcoming presence on the streets of the BID area, they patrol from the top of Park Lane in the south to the Marylebone Flyover in the north, stretching from Old Quebec Street to the east and Connaught Village to the west, as well as Marble Arch itself.

Marble Arch London BID ensures that the team remains agile and responsive to local needs, by providing a rolling programme of training and statutory agency briefings. This year the Team have learnt more about supporting genuine rough sleepers, child protection and exploitation, money laundering and the proceeds of crime. The Street Team have also partnered with the Metropolitan Police and British Transport Police to carry out Project Servator patrols in the area, which strategically deter, detect and disrupt a wide range of criminal activity.

This year the Street Team extended its winter patrol times by two hours across all days, operating from 8:00 am to 10:00 pm, Monday to Saturday.

	Winter (October to April)	Summer (May to September)
Monday to Saturday	8am – 10pm	8am – 10pm

In June 2019 the Marble Arch Street Team's Supervisor won Best Ambassador, Warden or Ranger of the Year in a Safety, Security and Resilience Team at the 2019 Association of Town and City Management (ATCM) Awards.

From 1 August 2018 to 31 July 2019, the Street Team has...

ID checked and moved on **2,450 beggars and flower sellers**

Assisted businesses **1,429 times**

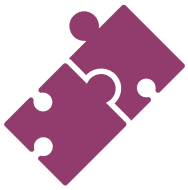
Cleared telephone boxes of **vice cards 950 times**

Referred vulnerable people to homeless or other specialist agencies on **777 occasions**

Dealt with **222 incidents of aggressive behaviour**

Moved on **91 pedicabs** blocking the highway or pavement

Assisted 1,130 visitors to the area



Participated in **five joint operations**

Responded to 40 incidents of shoplifting, handbag and phone theft

Reported **183 environmental problems**

Helped emergency services deal with local impact in 62 incidents of fire, personal injury or a road traffic collision

For more information about the work of Marble Arch London please visit www.marble-arch.london, email us **getinvolved@marble-arch.london** or call us on **020 3145 1210**.

To call the Marble Arch Street Team for immediate help please dial **07825 750777**. Remember, in an emergency, or if a crime is in progress, or someone is in danger, please dial **999**.

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