



MARBLE ARCH
LONDON

Business lockdown check list

We are continuing to operate our Street Team, now from 12:00-8:00pm, supporting our operational members and ensuring the security of those stores that have temporarily closed. Do get in touch if you need their help: getinvolved@marble-arch.london

Task	Action	Contact details	Notes including dates	Tick when complete	Tick when reinstated on opening
Check all forward orders	Review any orders with suppliers and cancel where appropriate.				
Insurance company	Call insurance to let them know the business is going to be empty for a long time and check policy wording possibly increase time vacant 60/90 days				
Card payment provider	Card machine make sure monthly minimum charges are stopped. Card machine rental – call and ask if they can reduce this or ideally pause payments.				
Epos system	Epos system contact and ask to pause the contract.				
Electricity supplier	Call electricity to see if a reduction in the standing charge is possible.				
Water supplier	Water utilities call to see if a reduction can be obtained on return waste and any other charges.				
Landlord or Mortgage provider	approach landlord/mortgage company and ask for a rent holiday ideally (or reduction, best to go with the holiday option first).				
Waste collection	Waste – call/email waste collections to stop collections until you reopen.				
Telephone and Internet provider	Worth contacting and explaining the business is in severe difficulties and asking how they can help. You may be able to forward calls to an alternative number or mobile depending on your phone system.				

DVLA	SORN your business vehicle if this is not being used to obtain tax back. You need to take a judgement call based on your situation and how long you think the crisis may last.				
Ensure lights and heating (other than frost control) are	Walk the business in your mind and think through any cost saving measures.				
Off or if on a timer revise settings					
Window cleaning	Most likely the window cleaner will not be operative. Check you are not making payments.				
Check all Standing Orders or Direct Debits	There may be monthly payments from items not on this list. Check your statements.				
Advise alarm company the building will be empty	Check any notification settings with the alarm company and advise them you are closed. It will do no harm to ask if they are offering anything to help businesses that are closed.				
Check premises are empty of valuables	Empty cash tills and leave cash draw open. Empty safe and leave door open. Remove items of value from shop window and keep out of sight from public view.				
Key holder arrangements	Make sure you have your key holder arrangements up to date and notified that your premises is now unoccupied.				

Source: theretailer.co.uk